Please Note:
All students in the School of Health Sciences and Practice are subject to the policies/procedures set forth in this handbook. If the handbook is revised, students are subject to the updated handbook policies/procedures. If any information in this handbook is inconsistent with College policy, the policy of the College prevails. New York Medical College reserves the right to change policies and procedures at any time and without prior notice. Errors and omissions in published documents (written or electronic) may be corrected at any time. This handbook is provided for informational purposes only and is not a contract.

August, 2021
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University Governance and Administration

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Chairman, Board of Trustees

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Vice Chairman of the Board

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Update, August 2021

University Administration

Alan Kadish, M.D.
President

Edward C. Halperin, M.D., M.A.
Chancellor and Chief Executive Officer

Robert W. Amler, M.D., M.B.A.
Vice President of Government Affairs
Dean, School of Health Sciences and Practice

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Dean, Graduate School of Basic Medical Sciences

Jerry Nadler, M.D.
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Dean

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Vice Dean

Michelle Novotny
Associate Dean for Admissions
and Enrollment Management

Amy Ansehl, D.N.P., F.N.P.B.C
Associate Dean for Student Experience

Denton Brosius, Ph.D.
Associate Dean for E-Learning

Diane Heck, Ph.D.
Associate Dean for Research

Nick Sekkas
Director of Recruiting

Josephine Ragaini
Assistant Director for Financial
Planning and Analysis

Stefania Bonanni
Assistant Director of Operational Support
and Designated School Official (SEVP)

Public Health
Mark Kittleson, Ph.D.
Department Chair

Physical Therapy
Michael J. Majsak, Ed.D., P.T.
Department Chair

Speech-Language Pathology
Kathleen Franklin, Ph.D., CCC-SLP
Department Chair

Center for Children’s Environmental Health
Allen J. Dozor, M.D.
Center Director

Center on Disability and Health
Susan W. Fox, Ph.D.
Center Director

Center for Disaster Medicine
David Markenson
Center Director

Center for Long Term Care
Kenneth A. Knapp, Ph.D.
Center Director

Center Medical Outcomes Research
Vacant
Center Director
Department Chairs

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SHSP Faculty
Section 1  
Overview of the School of Health Sciences and Practice

The School of Health Sciences and Practice at New York Medical College (NYMC) is aligned with the College’s mission to educate physicians, scientists, public health specialists, and other healthcare professionals, and to conduct biomedical and population-based research. Through its faculty and affiliated clinical partners, the College provides service to its community in an atmosphere of excellence, scholarship and professionalism. NYMC believes that the rich diversity of its student body and faculty is important to its mission of educating outstanding health care professionals for the multicultural world of the 21st century.

School of Health Sciences and Practice Mission and Values

Mission  
We prepare tomorrow’s leaders to preserve, protect, and improve the health of individuals, families and communities through education, investigation, practice and service.

NYMC Values

At NYMC, we teach that while being educated and skilled is critical to success, to truly make a difference and fulfill the duties and responsibilities that the medical and health service professions require, our students must also be compassionate. They must perform ethically and with empathy, delivering patient-centered care that provides emotional as well as physical benefits. To that end, we emphasize the following values that are infused throughout the curriculum and are an integral part of the overall culture at NYMC.

- **Humanism** – At the most basic level, our students must see their patients as people first. Though there may be a presenting illness or infirmity, focusing solely on the flaw can be dehumanizing, and can distance the care provider from the person he or she is treating. By learning early on that patients are more than just their problems, our students are able to provide compassionate care while engaging with and treating the whole person.

- **Cultural Competency** – Our community and the communities in which our students will learn to practice are diverse. Yet cultural competency is more than merely being respectful and accepting of difference. It’s also about being attuned to cultural values and cues. Language differences, beliefs about the body and medicine, varying socioeconomic and educational levels, and feelings of pride and shame relating to gender and ethnicity are present in every interaction. Being mindful – if not fluent – in these cultural issues can make all the difference in the world.

- **Intellectual Curiosity and Scientific Inquiry** – In their educations and in their careers, students are expected to seek out, master, and respond to the latest advances in their fields of study. At NYMC, we also educate students to be active participants and pioneers. Whether by conducting basic, clinical, or translational research, or simply challenging assumptions and testing established practices in their work, our students are never to be satisfied with pat answers and the status quo.

- **Professionalism** – At all times – in thought, speech, and action; in presentation and in performance; with peers, colleagues, and patients – our students are expected to act
professionally from day one. In other words, they must be always be ethical, respectful, conscientious, prepared and accountable. Everywhere they go, in everything they do, our students understand that they represent NYMC and their own personal and professional integrity.

- **Multiple Modes of Learning** – There are more ways to learn than simply through classroom and lab work. NYMC offers numerous opportunities for our students to enhance their curricular lessons, such as through student organizations, community service, research projects and internships. These activities help to build leadership skills, offer access to new knowledge and information, and enable students to broaden their perspectives and make friends and future professional contacts.

- **Aptitude for Patient Care** – The best reasons for providing patient care shouldn’t be a big paycheck. A strong desire to help people and the ability to provide exceptional care comprise the key traits every medical and health service professional should possess. Some of these things can be taught, but we find that NYMC students self-select our school because they truly wish to make a difference in people’s lives.

- **Interpersonal Skills** – In dealing with peers, faculty, and especially patients, it is essential to be an effective communicator. We expect our students to say what they mean, mean what they say, and be gracious, respectful, and flexible at all times. Strong interpersonal skills make students better able to work as part of a team and to engender support from fellow students and faculty.

**School of Health Sciences and Practice Strategic Plan**

**Executive Summary**

The goal of the School’s strategic plan is to maintain current standards of excellence in academic and clinical training across all programs. This plan draws on the College’s Strategic Plan (2021-2026) that outlines our institutional CORE VALUES and STRATEGIC PATHWAYS which include:

**CORE VALUES**
- Excellence
- Human Dignity
- Intellectual Curiosity
- Service
- Diversity and Inclusion

**STRATEGIC PATHWAYS**
- Champion Excellence in Education and Diversity and Inclusion
- Promote Biomedical Research and Innovation
- Focus on Community Outreach

The School’s current strategic plan (2017-2020) includes the following major goals:

- **Goal 1 – Outshine the Competition**
- **Goal 2 – Strengthen Fiscal Structure**
- **Goal 3 – Strengthen Support for Faculty**
- **Goal 4 - Create an Exceptional Student Experience**

The School is currently undertaking the process of producing a strategic plan for the period 2022-2027.
New York Medical College Mission Statement

New York Medical College is a health sciences university whose purpose is to educate physicians, scientists, public health specialists, and other healthcare professionals, and to conduct biomedical and population-based research. Through its faculty and affiliated clinical partners, the College provides service to its community in an atmosphere of excellence, scholarship and professionalism. New York Medical College believes that the rich diversity of its student body and faculty is important to its mission of educating outstanding health care professionals for the multicultural world of the 21st century.

New York Medical College School of Health Sciences and Practice Mission Statement

We prepare tomorrow’s public health leaders to preserve, protect and improve the health of individuals, families and communities through education, investigation, practice and service.

SHSP Program Overview

SHSP Online Degrees and Certificates

Earn a high-quality accredited graduate degree or certificate from New York Medical College School of Health Sciences and Practice in a fully online format. The curriculum, faculty, admissions, and tuition are the same as our on-campus programs, and online students also have the same access to faculty, program advisors, and school services.

New York Medical College is one of the largest private health sciences universities in the nation. Our beautiful, suburban campus is located close to New York City. Many of our faculty are actively affiliated with county health departments, health systems, and other institutions in the greater New York area, as well as national and international organizations. They are here to share their experience as well as knowledge.

Whether you are a busy professional, balancing work and family, or just interested in learning without the constraints of a campus-based program, the School’s online Master of Public Health and graduate certificates are ideal for working professionals, military, and public health service personnel, people with disabilities, and human resource managers looking for new opportunities for employees.

Both the campus-based and the online courses are taught by world-class faculty – no teaching assistants are ever used. The rich learning environment features tutorials and courses with exercises, discussions, readings, projects, collaborative assignments, and faculty interaction and guidance. Communication is ongoing via email, discussion boards, and group conference rooms. Many students have reported that there is as much interaction with faculty and student peers in online classes as in the classroom. School services include academic advising, library access, campus store, and more.

Online classes and all course information is offered through the School’s Canvas Learning Management System (LMS) at: https://touro.instructure.com/login/saml. Our online and on-campus public health programs are accredited by the Council on Education for Public Health.
Students may take classes all online or take blended combination of on-campus and online classes. Graduates certificates may be combined with an M.P.H. or taken separately.

**Online Degrees and Certificates Offered**

- M.P.H. in Health Behavior and Community Health
- M.P.H. in Environmental Health Science
- M.P.H. in Health Policy and Management
- Advanced Certificate in Emergency Management
- Global Health Graduate Certificate
- Health Education (CHES) Graduate Certificate
- Industrial Hygiene Graduate Certificate
- Advanced Certificate in Environmental Health
- Advanced Certificate in Health Administration
- Advanced Certificate in Pediatric Dysphagia
- Advanced Certificate in Public Health

The School of Health Sciences and Practice offers the following degrees:

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<th>Department of Physical Therapy</th>
<th>Department of Speech-Language Pathology</th>
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<td>Doctor of Physical Therapy (DPT)</td>
<td>Master of Speech-Language Pathology (MS)</td>
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<table>
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<tr>
<th>Master of Public Health (MPH)</th>
<th>Doctor of Public Health (DrPH)</th>
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The School of Health Sciences and Practice offers the following certificate programs:

- Advanced Certificate in Emergency Management

- Advanced Certificate in Environmental Health

- Advanced Certificate in Environmental Health

- Advanced Certificate in Environmental Health

- Advanced Certificate in Environmental Health

- Advanced Certificate in Global Health

- Advanced Certificate in Health Administration

- Advanced Certificate in Health Education

- Advanced Certificate in Industrial Hygiene

- Advanced Certificate in Public Health

- Certificate for Children with Special Health Care Needs

- Advanced Certificate in Pediatric Dysphagia

**Accreditation Status**

New York Medical College is chartered by the Regents of the State of New York, and all of its degree programs are authorized by the New York State Department of Education.

The College is accredited by the Middle States Commission on Higher Education (MSCHE).

Specialty accreditations for programs in the School of Health Sciences and Practice have been granted by:

- Public Health: Council on Education for Public Health (CEPH)  [https://ceph.org](https://ceph.org)
- Physical Therapy: Commission on Physical Therapy Education (CAPTE)  [https://www.apta.org](https://www.apta.org)

- 10 -
• Speech-Language Pathology: Council on Academic Accreditation in Speech-Language Pathology and Audiology (CAA)  https://caa.asha.org

Comments regarding programs in the School of Health Sciences and Practice may be made directly to the appropriate accrediting body.

**Department-Specific Student Handbooks**

The Departments of Physical Therapy and Speech-Language Pathology have published student handbooks that address specific policies and procedures that apply to their clinically-oriented programs for students. If you are interested in or are matriculating in one of these departments please make sure to familiarize yourself with the policies and procedures that are in addition to or in support of those specified for the School of Health Sciences and Practice and New York Medical College.

**Physical Therapy**

**Speech-Language Pathology**

**SHSP Catalog**

The New York Medical College Office of the Registrar houses the academic catalog for the School of Health Sciences and Practice. Available online and as a printable PDF document, the catalog provides an overview of each of SHSP’s policies and procedures, curricula, academic programs, and resources.


**Academic Calendar**

The School of Health Sciences and Practice sets a calendar each year, which may differ from the published New York Medical College calendar. The full-year academic calendar is provided to incoming graduate students at or before orientation. Students should be aware that clinical experiences may not follow the academic calendar. Clinic time during a semester may be extended due to the schedule maintained by the site, weather or other unexpected closures, or if a student requires more opportunities to achieve competency and/or required hours. Such extensions will be achieved through mutual agreement with the clinical site.

The calendar and schedules are subject to change and NYMC reserves the right to reschedule classes during the academic year as special situations warrant.
Academic Calendars

- Public Health Programs (M.P.H, M.S., Dr.P.H.)
- Speech-Language Pathology and Pediatric Dysphagia (M.S. - All Years)
- Doctor of Physical Therapy (D.P.T. - All Years)

The TouroOne Portal at https://touroone.touro.edu will be your online hub as an NYMC student, linking you to your email account, student services (online registration, payment, financial aid), and academic resources (course content within the Canvas learning management system, library resources), and much more. Course approval (pin number) for new and continuing students is required each semester from the program director or advisor before registering for classes. Register and pay online at TouroOne.

Advising

SHSP students are assigned an academic advisor within their respective departments.

Application Process and Requirements

The School of Health Sciences and Practice at New York Medical College invites applications from individuals interested in our various programs. Applications are accepted from those holding a Bachelor’s degree or higher.

The staff in the Office of Admissions in the School of Health Sciences and Practice is available to provide information and answers questions during the admission and financial aid process. They offer ongoing support throughout the application process.

Michelle Novotny
Associate Dean for Enrollment Management, School of Health Sciences and Practice
Room 316
New York Medical College
(914) 594-3941
MNovotny@nymc.edu

Nick Sekkas
Director of Recruitment
School of Health Sciences and Practice
Room 316
New York Medical College
(914) 594-4510
NSekkas@nymc.edu

Application Information

For complete information on Admission Requirements and how to apply, please visit our individual program pages.

All of our programs strive to make the application process as easy and convenient as possible.
• Master of Public Health (M.P.H.)
• Master of Science in Speech-Language Pathology
• Master of Science in Biostatistics
• Doctor of Physical Therapy (D.P.T.)
• Doctor of Public Health (Dr.P.H.)
• Graduate and Advanced Certificate Programs

We offer an Information Session for Prospective Students in the M.P.H, Dr.P.H., Advanced Certificates, and M.S in Biostatistics programs with information provided by:

• Nick Sekkas, Director of Recruitment, SHSP
• Dr. Mark Kittleson, Public Health Department Chair, SHSP
• Tony Sozzo, Director of Student Financial Planning and Student Activities, NYMC

Application Process

Click on the link to access the program to which you wish to apply:

• Master of Public Health (M.P.H.)
• Master of Science in Speech-Language Pathology
• Master of Science in Biostatistics
• Doctor of Physical Therapy (D.P.T.)
• Doctor of Public Health (Dr.P.H.)
• Graduate and Advanced Certificate Programs

Application Review

The application review process begins immediately after the application deadline. Decisions are made after all applications are reviewed.

A department Admissions Committee is charged with careful review of all completed applications. Applications are initially reviewed by at a member of the faculty in the Department of Speech-Language Pathology. Applicants who receive a favorable rating from the faculty review are invited to campus for an additional set of activities. Recommendations are made by the department’s Admissions Committee comprised of department academic and clinical faculty.

Degree and Transcripts

Applicants must have a Bachelor's degree from a regionally accredited U.S. college or university. International applicants must meet the international equivalent.

U.S. Transcripts: Applicants must submit transcripts from all undergraduate institutions attended; transcripts for any post-graduate credit hours must be submitted, as well.
Foreign Transcripts: International applicants who did not receive an undergraduate or graduate degree in the United States must submit an evaluation of their degree transcript conducted by World Education Services (WES). This credential evaluation must document minimum equivalency of a U.S. baccalaureate. The transcript evaluation should include a conversion to U.S. credit hours and grades.

Tuition and Fees

To get detailed information, please follow the link to the program in which you are interested:

- Continuing Student or Newly Accepted Student in the Physical Therapy Doctoral Program
- Continuing Student or Newly Accepted Student in the Speech Language Pathology Program
- Continuing Student or Newly Accepted Student in the M.P.H. Program or Dr. P.H. Program

Financial Aid/Planning

Funding your graduate education at New York Medical College is a noteworthy investment. This venture requires a great deal of time, energy and thought. The Office of Student Financial Planning at New York Medical College offers students a financial program that assists them with their decision making before, during and even after they have graduated from New York Medical College. The Office strives to help students find and understand the numerous financial resources available and how these resources will impact their lives. Our goal is to sharpen your financial literacy, avoid costly mistakes and help you make sound and educated financial choices. New York Medical College graduates have one of the lowest student loan default rates in the nation. We believe our students have benefited from the 50-plus combined years of expertise of the Student Financial Planning Office. The field of financial aid is always changing. Technological advances are upon us and students have the ability to take better ownership of their financial aid information via school and industry websites. However, keep in mind that the best source of financial aid information lies with the Office of Student Financial Planning and we are always happy to help.
Section 2
College, School and Program Policies and Procedures

College Policies and Procedures

Any of the College administrative policies listed below may be amended at any time, in accordance with applicable institution policies and procedures except as otherwise provided in such policies. Questions regarding College administrative policies should be directed to the Office of the General Counsel at (914) 594-4567.

Privacy Rights of Students/Family Educational Rights and Privacy Act (FERPA)

It is the policy of New York Medical College to protect information contained in students' records from unauthorized disclosures and to comply in all respects with the provisions of the Family Educational Rights and Privacy Act of 1974 and its associated regulations. Students should be aware of the College’s policy on the rights to privacy related to students.

Confidentiality of Student Education Records

The Family Educational Rights and Privacy Act of 1974 (FERPA), with which New York Medical College complies, was enacted to protect the privacy of education records, to establish the right of students to review their education records, and to provide guidelines for correction of inaccurate or misleading statements. “Education records,” as defined in the law, include records, files, documents, or other materials in hard copy or in electronic format, maintained by NYMC or a party acting on its behalf, which contain information directly related to a student. There are a number of types of records that are specifically excluded from the scope of the Act, such as records maintained personally by faculty or staff that are not available to others, medical records maintained by the university’s health service, and employment records.

FERPA affords students certain rights with respect to their education records. These rights include:

1. The right to inspect and review the student’s education records within a reasonable period of time, but not more than 45 days after the College receives a request for access. Students should submit to the registrar, dean, head of the academic department, or other appropriate official, written requests that identify the record(s) they wish to inspect. The College official will make arrangements for access and notify the student of the time and place the records may be inspected. If the records are not maintained by the College official to whom the request was submitted, that official shall advise the students of the correct official to whom the request should be addressed. A student will ordinarily not be provided with copies of any part of his record other than his transcript, unless the inability to obtain copies would effectively prevent him from exercising his right to inspect and review his education records.

2. The right to request an amendment to the student’s education records that the student believes is inaccurate, misleading, or in violation of the student's rights of privacy. Students may ask the College to amend a record that they believe is inaccurate. They should write the College official responsible for the record, clearly identify the part of the record they want changed, and specify
why it is inaccurate. If the College decides not to amend the record as requested by the student, the College will notify the student of the decision and advise the student of his or her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

3. The right to provide written consent before the College discloses personally identifiable information contained in the student’s education records. FERPA authorizes disclosure without consent in specific circumstances including:

   a. One exception that permits disclosure without consent is disclosure to school officials with legitimate educational interests. A school official is a person employed by the College in an administrative, supervisory, academic or research, or support staff position (including law enforcement unit personnel and health staff); a person or company with whom the College has contracted (such as an attorney, auditor, or collection agent); a person serving on the Board of Trustees; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility. Requests for access to student educational records are vetted by the custodian of the record and the employee’s supervisor (where appropriate), in consultation with the Registrar.

   b. A second exception that permits disclosure without consent is disclosure of “directory information.” NYMC has established the following student information as public or directory information, which may be disclosed by the institution at its discretion:

   Name
   Address
   E-mail address
   Telephone number
   Date and Place of birth
   School or program attended
   Major field of study
   Photographic, video, or electronic images
   Classification (year level)
   Dates of enrollment
   Full- or part-time enrollment status
   Expected year of graduation
   Degrees, honors and awards conferred and their dates
   Most recent educational agency or school attended
   Residency or other post-completion placements
   User ID or other unique personal identifier used to communicate in electronic systems but only if the identifier cannot be used to gain access to education records
   Annual yearbook and graduation programs
   Membership in registered student clubs and organizations
Students may request that NYMC withhold release of their directory information by notifying the Registrar's Office in writing. Please be advised that such a request will make this information unavailable to prospective employers, licensing boards, insurance companies, and others to whom you may want this information known or verified. Thus, it is recommended that students carefully consider whether personal privacy concerns outweigh the potential inconvenience of having directory information withheld.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by NYMC to comply with the requirements of FERPA. The name and address of the Office that administers FERPA is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue SW, Washington, DC 20202-4605.

**Confidentiality of Student Health Records (HIPAA)**

NYMC is committed to protecting the privacy and security of personal health information concerning our employees and students. As such, NYMC is fully compliant with the New York State Health Insurance Portability and Accountability Act (HIPAA). Students should be aware of the College’s policy on the rights to privacy related to student health and mental health information provided here and available at:

**HIPAA Privacy Rules for the Protection of Health and Mental Health Information**

(Note: The information provided below is a summary and intended for general informational purposes. Mental health providers and other covered entities should not rely on this summary as a source of legal information or advice and should consult with their own attorney or HIPAA Privacy Officer for specific guidance.)

**Introduction:**
This document provides guidance about key elements of the requirements of the Health Insurance Portability and Accountability Act (HIPAA), federal legislation passed in 1996 which requires providers of health care (including mental health care) to ensure the privacy of patient records and health information. HIPAA required the federal Department of Health and Human Services (HHS) to develop regulations to implement these privacy requirements, called the Privacy Rule, which became effective on April 14, 2003. State statutes which provide more stringent protections of health care privacy remain in effect even after HIPAA, and therefore this document includes a few relevant references to requirements in New York State's mental health confidentiality statute (section 33.13 of the Mental Hygiene Law).

**General:**
The HIPAA Privacy Rule (45 CFR Parts 160 and 164) provides the first comprehensive Federal protection for the privacy of health and mental health information. The Rule is intended to provide strong legal protections to ensure the privacy of individual health information, without interfering with patient access to treatment, health care operations, or quality of care. The Privacy Rule applies to “covered entities” which generally includes health plans and health care providers who transmit health information in electronic form. Covered entities include almost all health and mental health care providers, whether they are outpatient, residential or inpatient providers, as well as other persons or organizations that bill or are paid for health care.
Basic Principles of the Privacy Rule:

The Privacy Rule protects all “protected health information” (PHI), including individually identifiable health or mental health information held or transmitted by a covered entity in any format, including electronic, paper, or oral statements.

A major purpose of the Privacy Rule is to define and limit the circumstances under which an individual's PHI may be used or disclosed by covered entities. Generally, a covered entity may not use or disclose PHI to others, except:

as the Privacy Rule permits or requires; or

as authorized by the person (or personal representative) who is the subject of the health information. A HIPAA-compliant Authorization must contain specific information required by the Privacy Rules.

A covered entity must provide individuals (or their personal representatives) with access to their own PHI (unless there are permitted grounds for denial), and must provide an accounting of the disclosures of their PHI to others, upon their request.

The Privacy Rule supersedes State law, but State laws which provide greater privacy protections or which give individuals greater access to their own PHI remain in effect.

(Note: One must consult not only HIPAA but also other relevant federal privacy laws (such as regulations pertaining to Medicaid and federally funded substance abuse treatment programs), as well as State privacy laws (including the Mental Hygiene Law- section 33.13, the Public Health Law, the Education Law licensing provisions, and the Civil Practice Laws and Rules), to determine whether a disclosure of medical information is permissible in a given circumstance.)

Permitted Uses or Disclosures of PHI Without Authorization:

Extensive provisions of the Privacy Rule describe circumstances under which covered entities are permitted to use or disclose PHI, without the authorization of the individual who is the subject of the protected information. These purposes include, but are not limited to, the following:

A covered entity may disclose PHI to the individual who is the subject of the information.

A covered entity may use and disclose protected health information for its own “treatment, payment, and health care operations.”

Treatment is the provision, coordination, or management of health care and related services for an individual, including consultation between providers and referral of an individual to another provider for health care.

Payment includes activities of a health care provider to obtain payment or to receive reimbursement for the provision of health care to an individual.
Health care operations include functions such as: (a) quality assessment and improvement; (b) competency assessment, including performance evaluation, credentialing, and accreditation; (c) medical reviews, audits, or legal services; (d) specified insurance functions; and (e) business planning, management, and general administration.

Permission may be obtained from the individual who is the subject of the information or by circumstances that clearly indicate an individual with capacity has the opportunity to object to the disclosure but does not express an objection. Providers may also rely on an individual's informal permission to disclose health information to an individual's family, relatives, close personal friends, or to other persons identified by the individual, limited to information directly related to such person's involvement.

When an individual is incapacitated or in an emergency, providers sometimes may use or disclose PHI, without authorization, when it is in the best interests of the individual, as determined by health care provider in the exercise of clinical judgment. The PHI that may be disclosed under this provision includes the patient's name, location in a health care provider's facility, and limited and general information regarding the person's condition.

Providers may use and disclose PHI without a person's authorization when the use or disclosure of PHI is required by law, including State statute or court order.

Providers generally may disclose PHI to State and Federal public health authorities to prevent or control disease, injury, or disability, and to government authorities authorized to receive reports of child abuse and neglect.

Providers may disclose PHI to appropriate government authorities in limited circumstances regarding victims of abuse, neglect, or domestic violence.

Providers may disclose PHI to health oversight agencies, (e.g., the government agency which licenses the provider), for legally authorized health oversight activities, such as audits and investigations.

PHI may be disclosed in a judicial or administrative proceeding if the request is pursuant to a court order, subpoena, or other lawful process (note that "more stringent" NYS Mental Hygiene law requires a court order for disclosure of mental health information in these circumstances). Providers may generally disclose PHI to law enforcement when:

Required by law, or pursuant to a court order, subpoena, or an “administrative request,” such as a subpoena or summons (Note: the "more stringent" NYS Mental Hygiene Law section 33.13 requires a court order for disclosure of mental health information in these circumstances). The information sought must be relevant and limited to the inquiry.

To identify or locate a suspect, fugitive, material witness or missing person (Note: under Mental Hygiene Law section 33.13 this information is limited to “identifying data concerning hospitalization”).
In response to a law enforcement request for information about a victim of a crime (Note: under Mental Hygiene Law section 33.13 this information is limited to “identifying data concerning hospitalization”).

To alert law enforcement about criminal conduct on the premises of a HIPAA covered entity. Providers may disclose PHI that they believe necessary to prevent or lessen a serious and imminent physical threat to a person or the public, when such disclosure is made to someone they believe can prevent or lessen the threat (including the target of the threat). An authorization is not required to use or disclose PHI to certain government programs providing public benefits or for enrollment in government benefit programs if the sharing of information is required or expressly authorized by statute or regulation, or other limited circumstances.

“Minimum Necessary” Rule:
A covered entity must make reasonable efforts to use, request, or disclose to others only the minimum amount of PHI which is needed to accomplish the intended purpose of the use, request or disclosure. When the minimum necessary standard applies, a covered entity may not use, disclose, or request a person's entire medical record, unless it can specifically justify that the entire record is reasonably needed.

The minimum necessary standard does not apply under the following circumstances:

- disclosure to a health care provider for treatment;
- disclosure to an individual (or personal representative) who is the subject of the information;
- use or disclosure made pursuant to an Authorization by the person (or personal representative);
- use or disclosure that is required by law; or
- disclosure to HHS for investigation, compliance review or enforcement.

Penalties for Violation of HIPAA:

- **Civil monetary penalties**: HHS may impose civil money penalties on a covered entity of $100 per failure to comply with a Privacy Rule requirement- not to exceed $25,000 per calendar year for multiple violations of the same Privacy Rule requirement. Generally, HHS may not impose civil monetary penalties when a violation is due to reasonable cause, there was no “willful neglect,” and the covered entity corrected the violation within 30 days of when it knew (or should have known) of the violation.

- **Criminal Penalties.** A person who knowingly obtains or discloses individually identifiable health information in violation of HIPAA could face a fine of $50,000 and imprisonment for up to one year. If the wrongful conduct involves “false pretenses” the criminal penalties could increase up to a fine of $100,000 and up to five years imprisonment. A fine of up to $250,000 and up to ten years imprisonment could be imposed if the wrongful conduct involves the intent to sell, transfer, or use individually identifiable health information “for commercial advantage, personal gain, or malicious harm.”
• To view the entire Privacy Rule, or for other information about how it applies, visit the website of the HHS, Office of Civil Rights at: 

http://www.hhs.gov/ocr/hipaa/.

New York Medical College Record Retention Policy

The purpose of this policy is to ensure the integrity and security of all documents and records created, received or maintained in the course of institutional business, protect the interests of faculty, employees, students and of the College, facilitate appropriate access to such documents and records, preserve the confidentiality of such records, as applicable, reduce the cost of record maintenance and to inform all faculty, employees and administrators of the New York Medical College of the standards, requirements and responsibilities for the management, retention and disposition of all records of the College. In compliance with the College’s record retention policy, academic records are maintained for 4 years after graduation or date of last attendance for admitted students. Student application records are maintained for 4 years for those not admitted to a program in the School of Health Sciences and Practice.

Enrolled students have access to their academic and clinical records at any time during their enrollment in the program. Written requests can be made to academic advisor or department chair.

Upon graduation, the university’s Registrar’s Office maintains a permanent record of student transcripts and clinical clock hours.

Satisfactory Academic Progress Policy

Satisfactory Academic Progress ("SAP") ensures students are able to complete their academic program in a timely manner while achieving and maintaining compliance with minimum academic standards. Federal regulations mandate that all students are required to conform to SAP standards as they work towards a degree in order for them to qualify to receive financial assistance through all Touro College and University System ("Touro") eligible Title IV federal financial aid programs, including New York Medical College ("NYMC"). Conformance to Touro’s SAP policy ensures students complete their academic program in a timely manner while achieving and maintaining compliance with minimum academic standards.

New York Medical College Policy on Students with Disabilities

The purpose of this policy is to reaffirm New York Medical College’s commitment to comply with the laws regarding equal opportunity for all qualified students with disabilities who have identified themselves to the College in a timely manner as individuals with a disability in all aspects of campus life.

NYMC fully supports students personally with a breadth of services to address any goals, needs, special concerns or questions they may have. Whether of an academic, emotional, physical, social, spiritual or financial nature, we offer compassionate staff, valuable resources and supportive advice and counseling. Any student requiring accommodations due to a diagnosed
disability or illness should make an appointment with Disability Services to get their requested accommodations approved.


Statement of Non-Discrimination Policy

It is the policy of the College that no person shall be denied admission to any education program or activity on the basis of any legally prohibited discrimination involving, but not limited to, such factors as race, religion, sex, color, national or ethnic origin, creed, age, disability, sexual orientation, gender, pregnancy, veteran status or any other any status or condition protected by applicable federal, state, or local law. Under Title IX, any educational institution receiving Federal financial assistance must notify the school community of its nondiscrimination policy and the name and contact information for its Title IX coordinator, and adopt and publish grievance procedures providing for the prompt and equitable resolution of sex discrimination complaints. Every member of the College community should also be aware that it is the policy of the College to prohibit all forms of sexual and gender-based discrimination and misconduct, that such behavior violates both law and this Policy, that the College shall respond promptly and effectively to reports of violations of this Policy and shall take appropriate action to prevent, to correct, and when necessary, to discipline behavior that violates this Policy.

The College is an Equal Educational and Employment Opportunity Institution. It is the policy of the College to provide equality of educational and employment opportunity for all persons regardless of as race, religion, sex, color, national or ethnic origin, creed, age, disability, sexual orientation, gender, pregnancy, veteran status or any other any status or condition protected by applicable federal, state, or local law - except where sex, age, or ability represent bona fide educational or employment qualifications. The College is committed to recruiting, employing, and promoting individuals based on job-related qualifications and to engage in good-faith efforts to achieve employment parity when necessary.

All policies of the College regarding admissions, employment and educational programs and activities are established and administered in conformity with applicable federal and state laws specifically including Title IX, Age Discrimination Act of 1975, Americans with Disabilities Act and with Section 504 of the Rehabilitation Act of 1973, as amended, and regulations thereunder prohibiting practices or policies in admissions, education programs, or employment that are in any way discriminatory on the basis of sex, age and disability, respectively.
Sexual and Gender-Based Harassment Policy

NYMC is committed to providing all students and employees an environment free from conduct constituting harassment and to discipline any student or employee who violates this policy.


Hate/Biased-Related Crime Prevention Statement

Under the New York State Hate Crimes Prevention Act of 2000, the College is required to inform students about the provisions of the law and how hate crimes (also known as bias-related crimes) can be prevented on campus. The new law helps reinforce the message that hate crimes will not be tolerated.

Policy on Sexual and Gender-Based Misconduct and Policy for Alcohol and Drug Use Amnesty in Sexual Violence Cases

This policy and its procedures is intended to provide for the process and procedures for the prompt and equitable resolution of complaints of sexual and gender-based misconduct and to reaffirm the commitment of NYMC to ensure a safe and non-discriminatory educational environment in accordance with Title IX, the Violence Against Women Act, Article 129-B of the New York State Education Law, Jeanne Clery Disclosure of Campus Security Police and Campus Crime Statistics Act, and other applicable federal and state laws.

https://www.touro.edu/sexual-misconduct-policy/

Policy on Victim and Survivors Student Bill of Rights, Reporting and Individual Rights and Resources Available Regarding Alleged Sexual Violence Incidents

I. Purpose
The purpose of this policy is to affirm the commitment of New York Medical College ("College") to comply with applicable federal, state and local laws and regulations including with Article 129-B of the New York State Education Law.

II. Policy
It is the policy of the College to incorporate the Victim and Survivors Student Bill of Rights ("Student Bill of Rights") as set forth below as part of the College's code of conduct, to distribute the Student Bill of Rights annually to the College's students, to post it on the College's website and in the College's Student Housing facilities and other College's building on its campus and include links or information to file a report and seek a response. It is also the policy of the College to advise reporting individuals of their rights and to provide information on resources available to them as described in this Policy.
III. Student Bill of Rights
All students of the College have the following rights regarding alleged sexual violence incidents:

• Make a report to local law enforcement and/or state police;
• Have disclosures of domestic violence, dating violence, stalking, and sexual assault treated seriously;
• Make a decision about whether or not to disclose a crime or incident and participate in the judicial or conduct process and/or criminal justice process free from pressure by the College;
• Participate in a process that is fair, impartial and provides adequate notice and a meaningful opportunity to be heard;
• Be treated with dignity and to receive from College courteous, fair and respectful health care and counselling services, where available;
• Be free from any suggestion that the reporting individual is at fault when these crimes and violations are committed, or should have acted in a different manner to avoid such a crimes or violations;
• Describe the incident to as few College representatives as practicable and not be required to unnecessarily repeat a description of the incident;
• Be protected from retaliation by the College, any student, the accused and/or the respondent, and/or their friends, family and acquaintances within the jurisdiction of the College;
• Access to at least one level of appeal of a determination;
• Be accompanied by an advisor of choice who may assist and advise a reporting individual, accused, or respondent through the judicial or conduct process including during all meetings related to such process;
• Exercise civil rights and practice of religion without interference by the investigative, criminal justice, or judicial or conduct process of the College.

IV. Response to Reports-Reporting Individual Rights The College shall ensure that all reporting individuals are advised of their right to:

• Notify College's Campus Security, local law enforcement and/or state police;
• Have emergency access to a Title IX Coordinator or other duly authorized representative of the College trained in interviewing victims of sexual assault who shall be available upon the first instance of disclosure by a reporting individual to provide information regarding options to proceed, and, where applicable, the importance of preserving evidence and obtaining a sexual assault forensic examination as soon as possible, and detailing that the criminal justice process utilizes different standards of proof of evidence and that any questions about whether a specific incident violated the penal law should be addressed to law enforcement or to the District Attorney. Such College representative shall also explain whether he or she is authorized to offer the reporting individual confidentiality or privacy, and shall inform the reporting individual of other reporting options;
• Disclose confidentially the incident to representatives of the College, who may offer confidentiality pursuant to applicable laws and can assist in obtaining services for reporting individuals;
• Disclose confidentially the incident and obtain services from the state or local government;
• Disclose the incident to College representatives who can offer privacy or confidentiality, as appropriate, and can assist in obtaining resources for reporting individuals;
• File a report of sexual assault, domestic violence, dating violence, and/or stalking and the right to consult with a Title IX Coordinator or other duly authorized representative of the College for information and assistance. Reports shall be investigated in accordance with College policy and a reporting individual’s identity shall remain private at all times if said reporting individual wishes to maintain privacy;
• Disclose, if the accused is an employee of the College, the incident to the College's Human Resources Authority or the right to request that a confidential or private employee assist in reporting to the appropriate Human Resources Authority of the College;
• Receive assistance from appropriate College representatives in initiating legal proceedings in Family Court or Civil Court; and,
• Withdraw a complaint or involvement from the College's process at any time.

The College shall ensure that reporting individuals are informed that, if any individual discloses information through a public awareness event such as candlelight vigils, protests, or other public event, the College is not obligated to begin an investigation based on such information. The College may use such information provided at such an event to inform its efforts for additional education and prevention efforts.

In addition to the above, the College shall ensure that, at a minimum, at the first instance of disclosure by a reporting individual to a Title IX Coordinator or other authorized College representative, the following information is presented to the reporting individual:

"YOU HAVE THE RIGHT TO MAKE A REPORT TO THE COLLEGE'S CAMPUS SECURITY, LOCAL LAW ENFORCEMENT, AND/OR STATE POLICE OR CHOOSE NOT TO REPORT; TO REPORT THE INCIDENT TO THE COLLEGE; TO BE PROTECTED BY THE COLLEGE FROM RETALIATION FOR REPORTING AN INCIDENT; AND TO RECEIVE ASSISTANCE AND RESOURCES FROM THE COLLEGE.

New York Medical College Student Code of Academic Integrity and Professionalism

Academic integrity is essential in any educational endeavor and it is expected at all times from both students and faculty. By accepting admission to New York Medical College, students commit to the ideals, ethics and conduct of their profession and of the institution. The Student Code of Academic Integrity and Professionalism outlines responsibilities and expected behaviors. Suspected violations of the Student Code of Academic Integrity and Professionalism are investigated in accordance with established Procedures as well as the guidelines of the relevant academic program and may lead to dismissal from the school.
Policy on Professional Conduct in the Student-Student and Teacher-Student Relationship

This policy outlines guidelines for the proper behavior of students and teachers within the College towards each other.


Drug-Free School and Campus Policy

New York Medical College recognizes its special responsibility to prevent the illicit use of drug or alcohol on College premises by faculty, students and employees. The effects of drug or alcohol dependency compromise work and academic performance as well as health care. This, therefore, is to advise that the College, in consultation with faculty, the Deans’ offices and appropriate administration, has developed and adopted a Drug Prevention Program which reaffirms our policy regarding the use of drugs and alcohol and provides specific information in compliance with the Drug-Free Schools and Communities Act Amendments of 1989.

Smoke-Free Policy Statement

It is the policy of New York Medical College to maintain a smoke-free environment at all of its owned and leased premises, including the inside and outside areas at Grasslands housing and dormitories, the outdoor enclosed work areas as provided herein, outdoor events sponsored by the College and in all vehicles owned and operated by the College.

Policy for On Campus Student Sponsored Events Where Alcohol is to be Served

Students are expected to know and follow all applicable state and federal laws and College policies and procedures. All on-campus student sponsored events where alcohol is served requires the prior approval of the Office of Student Affairs.

Information Services, Social Media, and E-mail Usage and E-mail Security

It is the policy of New York Medical College to:

1. Provide e-mail access to the users of the College network.
2. Prevent users from sending harassing, obscene or threatening e-mail messages to other users.
3. Secure e-mail from unauthorized access.
4. Provide users a method to post advertisements, commercial notices or inquiries such as “Items for Sale” or “Apartments for Rent” in public folders.

Procedures

A. General
1. E-mail users are prohibited from:
   a. Engaging in forgery or in attempts to read mail of other users.
b. Sending harassing, obscene or threatening e-mail messages to other users.
c. Sending copyrighted materials via e-mail not within fair use guidelines or without prior permission from author or publisher.
d. Deleting or copying files (excluding the X: drive) on the College network.

2. Advertisements such as “Items For Sale” MAY NOT BE sent to any public group. These items may only be posted on Distribution Group – ADVERTISEMENTS.

3. All inquiries or notices, including commercial notices, such as: “Housing Wanted, “Jokes and Humor”, “Ride Sharing”, “Lost and Found”, etc. MAY NOT BE sent to any public group. These items must be posted in the Distribution Group – ANNOUNCEMENTS.

4. The users are advised to change their network password frequently and not to disclose their network password to others to protect their mailboxes from unauthorized access.

5. Users sending confidential messages via e-mail or Internet do so at their own risk since mail either way should not be considered secure.

6. Users should check their e-mail daily and delete unwanted messages since they take up disk space.

7. The e-mail system will automatically delete all messages, both read and unread, that are over 90 days old.

8. Users wanting to keep their messages for future reference should save their messages to their local hard disk drive, other back-up media or their X: drive. Note: The space on X: drive is limited to 100MB (megabytes) per user.

B. Statement of enforcement

1. Noncompliance with this Policy will result in the following actions:
   a. First Offense: User will be warned by Information Services Department to abide by the College’s policies and procedures.
   b. Second Offense: User’s access to e-mail will be disabled for a period of 1 week.
   c. Third Offense: User’s access to e-mail will be disabled for a period of 1 month.
   d. Any Offense Thereafter: User’s access to the College network and e-mail will be disabled for a period of 1 year.

C. Exceptions

1. All exceptions to this Policy require a written authorization from the appropriate Dean or Vice President or designee and an approval from the Vice Provost, Administration and Finance.

Responsibility

A. Students and individuals employed or affiliated with New York Medical College who have access to the College network and e-mail are responsible to comply with the provisions of this policy.

B. Information Services Department staff is responsible to provide advice and guidance with respect to the interpretation and administration of this policy.

Other policies with which you should be familiar may be found by clicking on the links below:

Name Change Policy

All currently enrolled students, male or female, will be granted the opportunity to change their names on college records when they produce evidence showing the name change is official. A certified copy of a court order or a marriage certificate or a dissolution decree reflecting the new name in full is the evidence required to support an official name change. Students are required to present documentation to the Office of the Registrar.

Policy on Filming, Videotaping, Photography, and Visual or Audio Recordings

It is the policy of New York Medical College to require advance written permission from the Office of Public Relations prior to the taking, publication or dissemination of any photograph, film, videotape or recording of NYMC buildings, facilitates, property, student, faculty or employee. No commercial filming, videotaping, photography, or visual or audio recording is permitted without the express written permission of the Office of Public Relations. Permission for still photography (still or digital) will be granted only for the personal use of students, parents, alumni, faculty, staff and trustees of the College. Photography, videotaping or recording authorized by the College which is intended for public affairs purposes will be coordinated with the Office of Public Relations and in accordance with College policies. Similar photography, videotaping or other recordings which is intended for educational purposes will be coordinated by the Office of Student Affairs for the School of Medicine or the appropriate Dean for the College’s other schools, in consultation with the College’s Office of Public Relations.

It is also the policy of New York Medical College to prohibit the taking, publication or dissemination of any photograph, film, videotape, digital image or other visual or audio recording of any cadaver donated or otherwise provided to or by the College. These human remains are to be treated with respect for their humanity and gratitude for their contribution to the advancement of medical education; to act otherwise, served no educational or scientific purpose.

Furthermore, it is the policy of the College to prohibit the taking, publication or dissemination or other use of any photography, videotape, digital image or other visual or audio recording of any patient without prior written consent of such patient. This protects the privacy of patients and is consistent with the Health Insurance Portability and Accountability Act (HIPAA) standards and codes.

Policy on Fund Raising by Students or Registered Student Organizations

It is the policy of New York Medical College to require prior written authorization by the Office of Student Affairs or appropriate Dean prior to any student or registered student organization
undertaking a **fundraising event for the benefit of a not-for-profit registered Charitable Organization, association, or cause**. Such event must also comply with all College policies and procedures. Nothing in this policy limits the ability of an individual to make personal contributions.

**Policy on Campus Parking**

It is the policy of the College to offer **vehicle parking** to employees, contractors, volunteers, and visitors at no cost and to students on a fee basis subject to the requirements of this policy. The College assumes no liability for loss or damage to any vehicle or its contents nor liability for damage to persons or property for any parked or moving vehicle on campus.
Section 2

School of Health Sciences and Practice Academic Policies and Procedures

Academic Regulations

SHSP Academic Policies

- More academic regulations specific to the NYMC School of Health Sciences and Practice not found below can be found on the SHSP Academic Regulations page.

SHSP Policies and Procedures related to courses, plan of study, and grading are:

- Change of Academic Program (M.P.H. only)
- Courses Repeatable for Credit in the SHSP
- Credit Hour Definitions Policy
- Grades of Incomplete
- Policy on Providing Course Feedback to Students in the SHSP
- Repeating a Core or Concentration Course in the SHSP
- Replacing Missed Classes
- Satisfactory Academic Progress in the School of Health Sciences and Practice

SHSP policies and procedures regarding admission and enrollment status are:

- Auditing a Course in the School of Health Sciences and Practice
- Accepting Credits for Re-admitting Students in the School of Health Sciences and Practice
- Transfer of Credits in the School of Health Sciences and Practice
- Atypical Enrollment Status
- Leave of Absence
- Conditional Admission
- Dr. P.H. Maximum Time to Graduation
- Full-Time and Half-Time Student Status
- Participation in Commencement
- Transition from Certificate to Degree
- Verification of Knowledge of Code of Academic Integrity

COURSE MATERIAL, STRUCTURE AND GRADING

Course Documents

For each course that you take, students should be provided, at the minimum, with the following:

- Course description and objectives
- Course syllabus
• Textbook and/or readings as required
• Requirements (e.g. papers, examinations, presentations, etc.)
• Basis for grading
• How and when students may reach you for advisement
• Class schedule and reading/work assignments for each session.

For all written assignments, students are required to use the current edition of the Publication Manual of the American Psychological Association as the standard for the form and structure of written documents. The manual is available in the New York Medical College Bookstore.

**Class Size and Structure**

The expected class size is 25-30 students for most courses though these may differ depending upon the program. Usually, a minimum of ten students must be registered for a course to be given. Standard classes meet weekly for 2 hours and 20 minutes. The fall and spring semesters are fifteen weeks each. The summer session runs for 7.5 weeks with 2 hour and 20 minutes sessions twice weekly. Other formats may be utilized under certain circumstances at the discretion of the faculty member with the approval of the department chair and the vice dean.

Physical therapy and speech-language pathology classes operate on a separate year-round schedule. Detailed information is available in the department offices and in the School’s admissions office.

**Textbooks**

Textbooks and other NYMC branded items may be purchased through the NYMC online bookstore.

**Course Evaluation**

Student course evaluations are completed online at the end of each semester. Evaluations are usually distributed online one to two weeks before the end of the course. Evaluations are anonymous and are reviewed with the faculty member by the department chair.
**System of Grading**

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**Grade of Incomplete**

A student who has completed a substantial portion of the course requirements but is unable to complete a course for reasons of health, change in job location, family emergency, or other exceptional non-academic circumstances must submit a written request to the course instructor for an incomplete grade (“INC”). Any faculty member wishing to give an INC to a student must have both Chair and Vice Dean approval. INC grades are appropriate for courses that are traditionally completed within one semester and which typically follow a didactic content-based format. If the reason is deemed appropriate, the student will receive the grade of INC for the course. Failure to complete the work by the end of the fall or spring semester following the term in which the course was taken will result in a grade of F.

Directed Research, Field Experience, Practicum and Professional Services Project (DPT) courses may not receive a grade of INC. Courses in these categories and those courses in Public Health noted specifically in the table below are appropriate for receiving an In Progress (“IP”) grade should the student not complete the course in the semester in which the course was registered for and any subsequent semesters not completed until the time limit is reached - then converting to an F. Faculty supervising the course and/or the student’s advisor need to monitor the student’s progress.
When the student has completed all course requirements, a *Notice of Grade Change* should be sent to the Office of the University Registrar. These forms are available in your department chair’s office.

### Course Audit

Students in programs other than Physical Therapy and Speech-Language Pathology, who do not wish to receive credit for a course may register as auditors. Such students must formally register and pay tuition and any fees associated with the course. However, they are not required to take exams or submit assignments.

A student may change from credit to audit status for a course through the third week of classes. A written request must be made to the Office of the University Registrar.

### Withdrawal from a Course or Withdrawal from the School

Students who wish to drop a course or courses may withdraw from the course through the 10th week of a 15-week term and through the 6th week of an 8-week term. Students may drop any course and officially withdraw by completing a “Drop/Add” form, which is available in the department chair, admissions and registrar offices. The student must obtain the signature of the instructor and the department chair and then submit the form to the Office of the University Registrar or the Admissions Office. Requests for “drop” or “withdrawal” will not be accepted by telephone. Students who stop attending a course and do not officially withdraw will receive an F. Students who wish to withdraw from the School should inform the dean’s office by letter and should complete the *Request for Course Change*.

Students in the full-time physical therapy and speech-language pathology programs participate in a sequential curriculum. Thus, courses cannot be dropped and partial course loads cannot be taken. Any student who withdraws from a course or the School will be readmitted to the program only with the consent of the department faculty and the dean.

### Repeating Courses

Students who do not meet a minimum grade requirement in a core or concentration course may be required to repeat the course. Similarly, students may wish to repeat a course in which a grade of F was received in order to remove that grade from the calculation of the GPA.
Confidentiality of Student Records and Information Policy

The Family Educational Rights and Privacy Act of 1974, as amended specifically provides that a school may disclose what is termed “directory information” about students to third parties without the student’s consent. Such directory information may include the following: student’s name, address, telephone number, major field or program of study, name of the school in which enrolled, dates of attendance, year of expected graduation and other similar information.

Any student who wishes any or all of his/her directory information to remain confidential may inform the Office of the University Registrar of this request in writing, at any time. In addition, The Family Educational Rights and Privacy Act guarantee all students access to their own education records. Additional specific information regarding confidentiality of students’ records can be obtained from the Office of the University Registrar.

The Act prohibits the release to third parties of academic information (e.g., enrollment, grades, GPA, academic status) without the specific and written consent of the student or alumnus. Therefore, the student lists that you receive are for your use only. If you wish to create a class list to be distributed to the class, the students must be given the option not to be included on the list.

SHSP Policy on Student Use of Social Media

In keeping with New York Medical College’s (NYMC) and Touro College and University System’s (TCUS) policies, College staff members do not actively monitor online social networks. The College is firmly committed to the principle of free speech; however, when the College receives a report of inappropriate online conduct, we are obligated to investigate. This is true regardless of where or when a student posts to a public or private social media account. In accordance with the Student Code of Academic Integrity and Professionalism and Standards of Conduct policies, the College has the right to take disciplinary action against students for misconduct or lack of professionalism wherever it occurs, including in an online medium.

Student Advisement and Thesis

Department chairs and faculty serve as advisors to the students in the planning of their program and thesis development. Other faculty members may serve as a thesis advisor or reader if arrangements are made with or by the department chair. The guidelines and requirements for a thesis are outlined in the Thesis Guidelines. The Publication Manual of the American Psychological Association is the selected format for the thesis and all other papers prepared by students. This manual serves as a guide for writing style and structure as well as reference format.

Student Grievance Procedure

A student who believes that he or she has not received equitable treatment by a member of the faculty may register a formal grievance. Grievances concerning course grades are appropriate only when the grade constitutes one of a number of factors that, together, may represent a pattern
of inequitable treatment of the student. In all cases, course instructors have final responsibility for assigning course grades.

The grievance will typically be submitted in writing to the appropriate department chair. If the department chair is the source of the grievance, the student will submit the grievance to the vice dean. In either case, the written grievance must include the relevant facts surrounding the grievance and any supporting materials.

If the department chair is not the subject of the grievance, he or she will take steps necessary to investigate details of the grievance. If the department chair is the subject of the grievance, the vice dean will take all steps necessary to investigate details of the grievance. Such steps may include, but are not limited to, interviewing the student and faculty member, reviewing supporting documentation, and soliciting external, blinded review of materials by the individuals with appropriate expertise. Within 30 days of receipt of the written grievance, and after consideration of all available and relevant facts surrounding the grievance, the department chair or vice dean will propose a resolution to the grievance. The student may either accept the proffered resolution or appeal the decision.

A student who believes that he or she has not received equitable treatment by a member of the faculty may register a formal grievance. Grievances concerning course grades are appropriate only when the grade constitutes one of a number of factors that, together, may represent a pattern of inequitable treatment of the student. In all cases, course instructors have final responsibility for assigning course grades. View the Student Grievance Procedures.

Complaints Related to Accreditation Standards

Students with concerns related to any aspect of the program’s compliance with accreditation standards may at any time voice their concerns directly to the respective accreditation agency. The complaint must clearly describe the specific nature of the complaint and the relationship of the complaint to the accreditation standards, and include supporting data for the complaint. The complainant should exhaust all institutional grievance and review mechanisms before submitting a complaint to the agency. Submissions should be addressed to:

- Speech-Language Pathology: Council on Academic Accreditation in Speech-Language Pathology and Audiology (CAA) https://caa.asha.org
Section 3
Professional Conduct

Overview

Students must represent the program at all times by exhibiting professionalism, ethical behavior, and reporting any occurrence of unprofessional behavior.

NYMC Student Code of Academic Integrity and Professionalism

Academic integrity and respect for the dignity of the individual are essential in any educational endeavor. In scholarly endeavors, all participants must commit themselves to truthfulness and honesty in the search for new insight and knowledge. In addition, honesty, integrity and respect in all interactions with colleagues, peers, teachers and support staff, as well as with patients and their families, are essential professional attributes. As a community devoted to the health sciences, professionalism is a core value. The attitudes and behaviors described by the term professionalism serve as the foundation of the expectations that society has of us as members of the medical and health sciences community. Therefore, as professionals, practitioners, scientists and students, we value attitudes, behaviors and habits expected of professionals – e.g., commitments to high standards of competence and performance; integrity, honesty and ethical behavior; respect for all individuals regardless of gender, sexual orientation, race, religion, age, national origin, marital status, veteran status, disability, or occupation or level of training; meeting responsibilities and commitments; excellent communication skills, reflecting behaviors expected of professionals; maintaining appropriate relations with patients, colleagues and others; managing conflicts of interest; continuous self-improvement; and honoring the trust that is placed in us by society. By accepting admission to New York Medical College, students commit to the ideals, ethics and appropriate conduct of their chosen profession.

School of Health Sciences and Practice Procedures for Addressing Violations of the Student Code of Academic Integrity and Professionalism

Violations of Student Code of Academic Integrity and Professionalism, including failure to report violations of student conduct or professionalism, may result in the student being subject to disciplinary action.

Respect

Respect for others is essential in therapeutic and professional relationships. The School of Health Sciences and Practice recognizes that students, staff, faculty, and clients each bring individual cultural experiences, belief systems, and biases. In all interactions, members of the School are expected to demonstrate respect for others and uphold the College policy of nondiscrimination.
Attitude

Students are expected to possess and demonstrate personal qualities of honesty, dedication, responsibility, flexibility, compassion, sensitivity to differences and diversity, inclusiveness, and a positive outlook. Students are expected to: treat faculty, clients, clinical educators, staff, and peers with respect; display a willingness to learn; be able to accept constructive feedback; be punctual; and, be respectful of others in the classroom learning environment.

Attendance

Students are expected to attend all scheduled classes, labs, clinics, and mandatory program-related meetings (e.g., orientation), unless excused in advance by the instructor. Absences and tardiness may negatively impact demonstration of required competencies and professionalism, including grades assigned in academic or clinical courses.

Ability to Work Independently and Demonstrate Learning Outcomes Individually

Students are expected to initiate and pursue study independently and to accept responsibility for their own learning. All assessments of student knowledge and skill must be the student’s own work unless group submission is specified by the instructor. Prior to submission, it is each student’s responsibility to seek clarification about whether projects or assessments are expected to be completed individually or may be completed collaboratively. Under no circumstances may a student share their NYMC log in credentials with another student or provide access to another student to online learning or assessment platforms (e.g., Canvas).

Ability to Work with Others

Students are expected to cooperate, participate, share information, and show respect for fellow students and colleagues when learning. When group projects or assessments are assigned it is expected that each member of the group will contribute as an active and respectful collaborator.

Appearance and Dress

Students are expected to display a confident and mature professional demeanor and to observe professional guidelines for cleanliness and appropriate dress at all times. Students should refer to department-specific requirements as they may vary depending upon the nature of the academic experience in which the student is participating, i.e. clinical experiences, labs, etc.

Citizenship

Students are expected to demonstrate the attributes expected of a professional in all interactions within the School and when representing the School/Department in the community. Students are expected to uphold the college’s non-discrimination policy at all times. As future professionals it is expected that throughout their enrollment students will adhere to city, state, and federal laws and regulations. Any student convicted of a misdemeanor or felony during their enrollment will be evaluated under the NYMC Student Code of Academic Integrity and Professionalism.
Use of Social Media

The School of Health Sciences and Practice recognizes that social networking websites and applications are important and frequently used means of communication, collaboration, and networking. As future professionals, students are strongly advised to consider that, regardless of privacy settings, all information on social networking web sites may be viewed by clients, clients’ family members, colleagues, and current and prospective employers.

Students are advised against accepting social media connections with clients or members of client’s families. The following actions are strictly forbidden and will result in evaluation under the NYMC Student Code of Academic Integrity and Professionalism and typically will lead to dismissal from the program.

Any unauthorized release of client information protected by Health Insurance Portability and Accountability Act (HIPAA) or the Family Educational Rights and Privacy Act (FERPA) including but not limited to:

- Revealing the personal health or educational information of other persons, and this includes any identifying information including name, date of birth, age, diagnosis, gender, gender identity, race, ethnicity, contact information or clinic identity numbers, any images of the individual, or any other means through which an individual could be identified.
- Conveying private (protected) academic information of clients seen in educational settings or those of another student in the Department of Speech-Language Pathology, including but not limited to: course, exam, or assignment grades; narrative evaluations; adverse academic actions; professional behavior checklists or contracts; or clinical performance evaluations to any party within or outside the program.

Any misrepresentation of role or credentials including but not limited to:

- When posting information on social network sites, presenting themselves as an official representative or spokesperson for NYMC, the Department, or any affiliate organization;
- inflating or misrepresenting academic or clinical credentials in on-line or face-to-face environments;
- Representing themselves as another person, real or fictitious, or otherwise attempt to obscure their identity as a means to circumvent the prohibitions included in this handbook.

Any threat or implication of threat to others including, but not limited to:

- Threatening or presenting statements that imply threats to anyone including but not limited to fellow students, faculty, peers, staff, clients, caregivers, clinical supervisors, or groups of individuals such as linguistic or cultural groups.

Additionally, the actions listed below may be considered a violation of Student Code of Academic Integrity and Professionalism and will result in evaluation under the Code.
• Posting or sharing of statements or photographs that imply disrespect for any person, group of persons, or identities as included in the College nondiscrimination policy or its equivalent.
• Displays of information including personal photographs or photographs of others that may reasonably be interpreted as condoning irresponsible use of alcohol, substance abuse, or sexual promiscuity.
• Displays of personal engagement in illegal activities including use of illegal recreational drugs.
• Posting of potentially bullying, inflammatory, discriminatory, threatening, or unflattering material on another individual’s social media site.

**New York Medical College’s Social Media Policy Statement**

In keeping with New York Medical College’s (NYMC) and Touro College and University System’s policies on student online conduct, College staff members do not “police” online social networks and the College is firmly committed to the principle of free speech. However, when the College receives a report of inappropriate online conduct, we are obligated to investigate; This is true even when a student posts to a personal social media account using their own phone or computer while off-campus or during a break. The College has the right to discipline students for misconduct or lack of professionalism wherever it occurs, including online.

**Additional Conduct-Related Policies**

- [NYMC Student Code of Academic Integrity and Professionalism](#)
- [SHSP Procedures for Addressing Violations of the Student Code of Academic Integrity and Professionalism](#)
Student Health Services

The NYMC Health Services Office—located in the Basic Sciences Building, near the Pathology wing— is staffed by a nurse practitioner and a medical director and handles internal medicine problems. Our nurse practitioner is able to diagnose and treat most common illnesses as well as prescribe medications.

Staff:

Marisa A. Montecalvo, M.D.
Medical Director

Katherine Kowalski, ANP
Nurse Practitioner

Susan Mayer, FNP
Nurse Practitioner (per diem)

Rochelle G. Saks, MPA
Administrator

Ruby Lantigua
Secretary

Mailing Address:
New York Medical College
Health Services
Basic Sciences Building
Valhalla, NY 10595

Walk-in Clinic Office Hours:
Monday – Thursday 8:30 a.m. – 4:30 p.m.
Friday – 8:30 – 3:00 p.m. (From October 1st through March 31st).
The nurse practitioner is unavailable between 1:00 – 2:00 p.m. daily.

Main Phone Number: 914-594-4234
Office Fax: 914-594-4692
Email: health_services@nymc.edu
Webpage: https://www.nymc.edu/current-students/student-life/health-wellness--support/health/health-services/
Academic Support

The purpose of the Office of Academic Support Programs is to foster a better learning environment for, and provide resources to all students at New York Medical College. Programs are designed to help students study more effectively and become more self-sufficient and proactive in their learning. These programs include: peer learning partners, workshops given periodically to address study techniques, a study partner match service, one-on-one academic support advice and assistance in making study plans, standardized test preparation lectures and workshops, and writing assistance.

The Office of Academic Support also evaluates and processes all applications from students seeking appropriate and reasonable accommodation by the College as stated in the Institution's Policy on Students with Disabilities and Application for Accommodations. The office will provide support to students who identify themselves as needing special accommodations, per the ADA, and communicate those needs to the dean and course directors.

Kristina H. Petersen, Ph.D.
Director, Academic Support Programs

Erika Maikish
Writing Specialist

Megan Siemers Livingston
Academic Support Specialist

Kelsey Polikoff
Administrative Assistant

Mailing Address:
Office of Academic Support
Sunshine Cottage Administration Building
2nd Floor, Rooms 213-222A
New York Medical College
40 Sunshine Cottage Road
Valhalla, NY 10595

Office hours:
9:00 a.m. - 5:00 p.m., Monday through Friday
(Note: the College closes at 3:00 p.m. on Fridays from October 1 - March 31)

Main Phone Number: (914) 594-3880
Webpage: https://www.nymc.edu/current-students/student-services/academic-support/

NOTE: For any questions regarding proctoring of exams and/or grades, please contact the Office of Medical Education, as Student Affairs has no jurisdiction over exam or grading policies. It is also the policy of the College to provide reasonable accommodations, as required by Section 504 of the Rehabilitation Act of 1973, the ADA and the ADA Amendments Act of 2008 (the “ADAAA”), to qualified students with a diagnosed and documented disability who have identified themselves to the College in a timely manner as individuals with a disability so that such qualified students will be capable of completing the full curriculum of required courses and electives under College policies and in accordance with applicable technical standards for admissions and enrollment.
Virtual Mental Health Services

New this academic year, NYMC has formed a partnership with Teladoc and Health Advocate to provide free, confidential, virtual mental health services, both long term and during emergent situations, to all students. Teladoc’s Mental Health services offer students the opportunity to work with a clinician of their choice. Students will have access to psychiatrists, psychologists and licensed clinical social workers by appointment, seven days a week. Health Advocate will offer professional telephone evaluation and in the moment support, where help is available 24/7. Other support services through Health Advocate include help with childcare, eldercare, relocation, financial and legal problems, life transitions, substance abuse and more. These expanded services replaced the previous structure effective July 1st, 2021.

Please find some frequently asked question below and know we will continue to offer wellness classes (e.g., yoga, meditation), psychoeducational workshops and events (e.g., suicide prevention, sleep hygiene) as well as our anonymous online program, the Interactive Screening Program (ISP). Starting in the fall of 2021, we will offer counseling sessions with Master of Social Work interns in addition to maintaining our ongoing collaboration with faculty, staff, and student organizations on campus.

We encourage you to contact SMHW if you have questions about transitioning your care, or other concerns and strongly recommend you sign up for the new services.

Frequently asked questions:

What is available through Teladoc?
Students can get counseling, medication evaluation and treatment for anxiety, depression, grief, family issues, and more. Choose to see a psychiatrist, psychologist, licensed clinical social worker, or other mental health professional and establish an ongoing, long-term relationship. This is free, confidential and there are no limitations on the number of visits.

T:1-800-Teladoc
Web: member.teladoc.com/registrations/get_started to get started.
App: Teladoc
Hours: 7AM-9PM

If I have private insurance, can I still use Teladoc?
YES. This is available to all enrolled NYMC/TCDM students, regardless of your insurance. When you set up your account, select NYMC as the payer.

I registered but forgot to select NYMC as my benefits provider.
No problem, you can contact The Student Success Team:

T: (860) 217-0851 x 1
Email: support@cadrplus.com

If I take medication, or want to be evaluated for medication, what do I do?
Students who have set up their Teladoc account have access to a large network of board-certified psychiatrists and other mental health professionals such as a physician’s assistant who can
prescribe medications. We encourage you to create your account ASAP and make an appointment to get started.

**Are there medications that cannot be prescribed through Teladoc?**
While Teladoc can meet most psychiatric needs, they do not prescribe controlled substances. We have established a special partnership with an outside provider to address this need. NYMC students will be given priority and able to easily connect with an excellent psychiatrist. Students will use their private insurance and be reimbursed for the cost of any co-payments up to $150.00 per academic year. Students can and are encouraged to concurrently utilize the counseling services provided through Teladoc and Health Advocate. If this applies to you, please contact our office at nymc_studentwellness@listserv.touro.edu.

**What if I need to talk to someone after hours?**
Health Advocate offers students professional telephone evaluation and at the moment support 24/7.

T: 855-384-1800
Email: answers@HealthAdvocate.com
Web: HealthAdvocate.com/members

**Contact: Mental Health and Wellness**
Email: NYMC_STUDENTWELLNESS@listserv.touro.edu
Website: WWW.NYMC.EDU/SMHWS
Follow us on Instagram @ NYMC_TCDM_SMHW
The Office of the Bursar is responsible for:

- Billing and collection of Tuition, fees, housing, health insurance.
- Approval and processing of refunds.

**Staff:**

**Karin Ahyoung**
Bursar

**Lisa Collins**
Student Account Representative

**Mailing Address:**
Office of the Bursar
New York Medical College
40 Sunshine Cottage, Suite 115B
Valhalla, NY 10595

**Hours:**
October 1 to March 31 (Fall/Winter):
    Mon - Thurs 8:30 a.m. to 5:00 p.m.
    Fri: 8:30 a.m. to 3:00 p.m.
April 1 to September 30 (Spring/Summer):
    Mon - Fri: 9:00 a.m. to 5:00 p.m.

**Main Phone Number:** (914) 594-4471
**Webpage:** [https://www.nymc.edu/current-students/student-services/bursar/](https://www.nymc.edu/current-students/student-services/bursar/)
Our goal is to provide user-friendly support and expertise to complement your primary work at NYMC – whether you are a current or former student, or a member of the College’s teaching and administrative staff. Our services are listed below and to the left. If you have questions about our services, please contact us. We are here to help.

Staff:

Eileen Romero
Registrar

Lia Kayman
Associate Registrar

Latisha Rasheed
Coordinator, School of Medicine

Vacant
Coordinator, School of Medicine

Address:
Office of the Registrar
Sunshine Cottage Administration Building, #127
New York Medical College
40 Sunshine Cottage Road
Valhalla, NY 10595

Office Hours

April to September:
Mon - Fri: 9:00 a.m. to 5:00 p.m.

October to March:
Mon - Thurs 9:00 a.m. to 5:00 p.m.
Fri: 9:00 a.m. to 3:00 p.m.

Email: Registrar@nymc.edu
Phone: 914-594-4495
Fax: 914-594-3752
Website: https://www.nymc.edu/current-students/student-services/registrar/
Housing and Residential Life

We believe that how you perform as an NYMC student has a lot to do with where and how you live. We are committed to providing a residential community that is more than just buildings and rooms. We want every student to truly feel part of a community of like-minded peers who live together comfortably, safely and with respect for each other. Supported by a healthy and enjoyable living environment, students have the stability they need to be their best. The Office of Student and Residential Life provides a range of housing options for full-time, matriculated medical and graduate students. We strive to be responsive to individual student’s needs and are available to address any issues at any time—whether school is in session or not.

Staff:

Katherine Dillon Smith, M.S.W.
Director of Student & Residential Life

Madeline Makings
Administrative Coordinator

Office of Student & Residential Life
Sunshine Cottage, Room 116
New York Medical College
40 Sunshine Cottage Rd
Valhalla, NY 10595

Office Hours:
October 1 through March 31 (Fall/Winter):
9:00 a.m. - 5:00 p.m., Monday, Wednesday, Thursday
9:00 a.m. - 7:00 p.m., Tuesday
9:00 a.m. - 3:00 p.m., Friday
April 1 through September 30 (Spring/Summer):
9:00 a.m. - 5:00 p.m., Monday, Wednesday, Thursday, and Friday
9:00 a.m. - 7:00 p.m., Tuesday

Main Phone Number: (914) 594-4832
Email: housing@nymc.edu
Website: https://www.nymc.edu/current-students/student-services/housing--residential-life/
The NYMC Division of Information Technology focuses on maintaining and enhancing the quality, reliability, accessibility and security of all campus-wide information applications and services that support students, faculty and staff. Our functional areas include:

- Information Services (desktop, laptop, mobile computing, server, cloud, network, telephone, and cellular support services)
- Applications Development
- Applications Maintenance and Support

Students, faculty and staff may contact Information Services on Monday through Friday from 8:00 a.m. to 5:30 p.m. by telephone at 914-594-2000, or by e-mail at helpdesk@nymc.edu. We also welcome walk-in visitors to our office at 19 Skyline Drive, 2N-F31, during these hours.

We provide expert, responsive support for desktops, laptops, tablets, smart phones, email, Wi-Fi, passwords, Microsoft Office, antivirus and anti-malware. Information Technology maintains contracts and support agreements with various software, hardware, and service providers.

Office located:
19 Skyline Drive
2N-F31

Hours:
Monday through Friday from 8:00 a.m. to 5:30 p.m. by telephone

Main Phone Number: (914)594-2000
Email: helpdesk@nymc.edu
About the Library:
The Health Sciences Library (HSL) serves all faculty, students, employees, and sponsored residents and fellows of the New York Medical College.

History: New York Homeopathic Medical College first opened a Library in 1885 at the behest of students and alumni when the college was at Flower Hospital. In 1972 the libraries of New York Medical College Flower and Fifth Avenue Hospitals and Westchester Academy of Medicine in Purchase, New York merged under an agreement signed by both parties. As of 2011, when New York Medical College became part of the Touro College and University System, all Touro faculty and students have onsite access to the library facilities and resources.

The New York State Library has designated the Health Sciences Library as a Leader Electronic Doorway Library. The Library is also a Resource Library in the Middle Atlantic Region (MAR) of the National Network of Libraries of Medicine (NN/LM). The Library actively participates in the Online Computer Library Center (OCLC) global network and remains a full member of METRO, the New York metropolitan area library planning cooperative. We honor METRO card access for the public via local libraries.

Library Hours
The Health Sciences Library is open 24/7 but is ID access only outside of normal service hours. Normal service hours are as follows:

- Monday - Thursday: 8AM - 10PM
- Friday: April - September: 8AM - 5PM
  October - March: 8AM - 3PM
- Saturday: Closed for Sabbath
- Sunday: 12PM - 8 PM
It is the policy of the college to promote the safety and security of the academic community on campus; to prohibit any criminal or illicit activities including sexual assault or other sex offenses; to report any alleged criminal conduct to the appropriate enforcement authorities and to discipline any student, faculty member or employee after the college has conducted its investigation of the alleged conduct. Discipline may include suspension, expulsion, dismissal or termination of employment.

The deans of the respective schools within the College are responsible for the coordination and dissemination of information regarding sexual assault prevention measures during the student orientation process.

Lose something on campus? Let us help you find it by filling out our lost property form.

**Mr. Rob Lancia**
Director of Public Safety

**Public Safety Office**
Basic Sciences Building
Valhalla, NY 10595
(914) 594-4226

**Annual Security and Fire Safety Report ("Clery Act")**
The Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act, or Clery Act, mandates that all Title IV educational institutions, without exception, prepare, publish and distribute an Annual Security and Fire Safety Report. This report consists of two basic parts: disclosure of the College's crime statistics for the past three years; and information about the College's current campus security policies. Prospective students and employees are entitled to request and receive a copy of the New York Medical College’s Annual Security and Fire Safety Report which is available below.

Paper copies of the College’s Annual Security and Fire Safety Report are available at the New York Medical College Security Office located in room 223 in the Basic Sciences Building (BSB) or by contacting Campus Security at (914) 594-4577.
Campus Public Safety recognizes that student and staff safety are of utmost importance at NYMC. Crime can happen anywhere and it is because of this, the Office of Public Safety has an ongoing program in safety education. A prepared College community is a safe community.
Financial Planning

Funding your graduate education at New York Medical College is a noteworthy investment. This venture requires a great deal of time, energy and thought. The Office of Student Financial Planning at New York Medical College offers students a financial program that assists them with their decision making before, during and even after they have graduated from New York Medical College. The Office strives to help students find and understand the numerous financial resources available and how these resources will impact their lives. Our goal is to sharpen your financial literacy, avoid costly mistakes and help you make sound and educated financial choices. New York Medical College graduates have one of the lowest student loan default rates in the nation. We believe our students have benefited from the 50-plus combined years of expertise of the Student Financial Planning Office. The field of financial aid is always changing. Technological advances are upon us and students have the ability to take better ownership of their financial aid information via school and industry websites. However, keep in mind that the best source of financial aid information lies with the Office of Student Financial Planning and we are always happy to help.

STAFF

**Anthony M. Sozzo, M.A., M.S.Ed.**
Associate Dean for Student Affairs
Director of Student Financial Planning and Student Activities

**Isabel Iglesias**
Associate Director - Student Financial Planning

**Dominga Hidalgo**
Associate Director - Student Financial Planning

**Office Hours:**
- **October 1 through March 31**
  - 9:00 AM - 5:00 PM Monday through Thursday
  - 9:00 AM - 3:00 PM Friday
- **April 1 through September 30**
  - 9:00 AM - 5:00 PM Monday through Friday

**Advisors available:**
- 9:00 AM - 1:00 PM and 2:00 PM - 5:00 PM (Eastern Time)

**Main Phone Number:** (914) 594-4492
**Webpage:** [https://www.nymc.edu/current-students/office-of-student-financial-planning/](https://www.nymc.edu/current-students/office-of-student-financial-planning/)
Off-campus Resources

Off-Campus Law Enforcement

- Dial 911 for emergencies
- Town of Mt. Pleasant Police: (914) 769-194 or 911
- Westchester County Department of Public Safety: (914) 864-7700 or 911
- Westchester County District Attorney- Sex Crimes Bureau (914)-995-4172

Off-Campus Advocacy, Counseling, and Health Services

- Westchester County Victim Assistance Services - 24 hour rape crisis hotline (914) 345-911 or toll free at (855) 827-2255
- Non-crisis calls: New York State Coalition Against Sexual Assault (914) 345-3113 Website: http://nyscasa.org/?q=responding%2Fcrisiscenters
- Safe Horizon (212) 523-4728
- Gay and Lesbian Anti-Violence Project (24-hours) (212) 714-1141
- Westchester County Medical Center Emergency Room: (914) 493-7307
- Westchester County Family Justice Center-provides services for individuals who are victims of domestic violence, dating violence, sexual assault, and stalking (914) 995-3100 Website: https://women.westchestergov.com/domestic-violence/family-justice-center
Mission
The mission of the Health Sciences Library (HSL) is to advance education, research and scholarship by meeting the information needs of the New York Medical College community through the delivery of high-quality resources, media, services and facilities.

Overview
The Health Sciences Library, located in the Basic Sciences Building, is the largest biomedical library in the Hudson Valley. The HSL presently provides access to a collection of nearly 200,000 print volumes and 16,000 serial titles in print and/or electronic formats. Other important data about our resources can be found on the HSL Annual Summary available via [http://library.nymc.edu](http://library.nymc.edu). The HSL web site acts as your portal to library resources and services. A full array of information resources and services is available in the HSL via more than 20 public workstations and a wireless network, from all computers on the NYMC network, and from off-campus using proxy server technology and barcode authentication. Liaison librarians are appointed to each academic department to support and collaborate on research and teaching, or to assist with information delivery and access.

Library Facility Hours

Full Service hours during the academic year are:

- Monday-Thursday: 8:00 AM - 12 Midnight
- Friday: 8:00 AM - 3:00 PM (October-March)
  8:00 AM - 5:00 PM (April-September)
- Sunday: 9:00 AM – 12 Midnight

Study only hours:

- Friday: 24/7
- Saturday: 24/7

*Hours are subject to change in relation to the Academic calendar. Extended hours are offered when possible during exam periods. Current hours are detailed on the [HSL home page](http://library.nymc.edu).*

Access to the Library and Its Resources

The HSL serves all faculty, employees, students, residents, and fellows of New York Medical College. Licensed databases, e-books, e-journals, and Internet resources can be accessed via the many workstations in the HSL and via any internet-connected computer using your library barcode. The Library [barcode](http://library.nymc.edu) is required to check out items, and to [access online resources from off-campus](http://library.nymc.edu) locations.
Obtain a barcode by visiting the library or by completing and mailing/faxing the Library Membership Form available under “Request Forms” on the HSL website. Faculty barcodes expire every five years with expiration on November 1; contact Access Services to renew at (914) 594-4200.

User Support, Education and Research (USER) Services
If you have any questions about using library resources, services or programs, please contact us! Get to know your liaison librarian. A professional librarian is assigned to each academic department and medical school course. Reach out to your librarian for an orientation, for searches, to conduct sessions or consultations with your students, to assist with research projects or for other information related assistance. Don’t hesitate to ask.

USER Services/liaison librarians are available to assist users with their research on-site, via telephone, email or chat. Contact your liaison or stop in or call the general library number at 914-594-4200. Assistance is also available through the online Ask Us service. In addition, library faculty is available for scheduled one-on-one, in-depth consultations.

Reference & Information Services Librarians provide curricular support through instruction; by developing curriculum related web resources; and by collaborating with faculty on integrating information resources and information literacy into the curriculum. New faculty are encouraged to request individual or small group orientations and tours. HSL offers classes on demand on a wide array of information related topics.

Access Services/Circulation (914) 594-4200
Access Services provides basic library services such as circulation (borrower registration and renewals, item check-out and check-in, renewals, holds, and recalls), interlibrary loan and document delivery, course reserves, study room reservations, and poster printer reservations.

Interlibrary Loans/Document Delivery (914) 594-4201/594-4200
Interlibrary loan requests are managed online through the ILLiad system. The Health Sciences Library belongs to several networks allowing us to obtain materials the library doesn’t own. You must set up an ILLiad account to use this service. Items ordered from another library incur a subsidized $3 fee.

Items owned by the library can be scanned and emailed at no charge. This “Scan on Demand” service is also via the ILLiad system.

Course Reserves: Materials to support your classes may be ordered and placed in the Reserve Collection upon request. This includes the availability of online course reserves. See relevant form under “Request Forms” on the HSL home page, or call 594-4204.

Poster Printing (594-4200): The library can print posters up to 42” height (any width). The service is more cost-friendly than local commercial establishments. See the library’s Poster Printing pages for assistance and fee information. The printer is available by appointment Monday through Thursday 9:00 AM -9:00 PM, Friday 9 AM – 1 (or 3) PM (depending on

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closing time), Sunday 9:00 AM – 12:00 PM and 2 PM – 4PM. Call 594-4200 to make an appointment -- or use our drop-off service.

**Group Study Rooms and Classrooms (594-4200):** Three group study rooms, a 20-person classroom and a computer lab, all equipped with whiteboards, tables, chairs, and network connections, are available for use by the NYMC community. Several of the rooms have videoconferencing capabilities. Reservations are via an online calendar accessible from the library website: Study Rooms | Classrooms.

**Resources Management (914) 594-4205**
Resources Management is the unit of the library which carries out much of the behind the scenes library work, like purchasing and cataloging of materials and making sure they are available to users. To recommend an item for the library’s purchase, complete the form available under “Request Forms” on the HSL home page.

The Resources Management unit also strives to acquire, collect, and promote faculty scholarship. The library has been publishing a bibliography of faculty-authored materials for over twenty years (the print bibliography is now published by Touro) and maintains a database of these publications as well. The library is also able to help identify emerging areas of research, provide article and journal metrics, analyze research output, and help promote collaborative research.

**Faculty Author Bibliography (594-4205):** The Health Sciences Library produces – as of 2013 in conjunction with the Touro College and University System -- an annual compilation of publications by NYMC faculty authors within the past calendar year. Papers eligible for inclusion in the Faculty Authors Bibliography are those published in peer-reviewed and academic publications, with the author’s NYMC affiliation listed.
Information Technology Services

For all Technology services contact 914-594-2000.

IT Help Desk
Phone: (914) 594-2000
helpdesk@nymc.edu
19 Skyline Drive, 2N-F31
Monday - Friday
8:00 a.m. - 5:00 p.m.

The NYMC division of Information Technology includes the Office of the Senior Director of Information Technology & Services, Applications Development, Applications Maintenance and Support, Desktop Support Services, Data Communications, Educational Media, Network Support Services, and Telephone Support Services. Information Technology’s objective is to maintain and enhance the quality, reliability, accessibility and security of all campus-wide information applications and services that support students, faculty and staff in ways that maintain the mission of the College.

Information Services (Desktop Support Services, Data Communications, Network Support Services and Telephone Support Services) may be contacted here. Additionally, individuals are welcome to stop by Information Services, located in 19 Skyline Drive, 2NF31, at any time from 8:00 a.m. to 5:00 p.m. Monday through Friday. Educational Media may be reached by contacting (914) 594-2553.

Our staff is dedicated to assisting NYMC’s students, faculty and staff with their technology issues. Support is provided for Windows and Macintosh hardware and software, Exchange Email, wireless connectivity, Virtual Private Network (VPN) connectivity, and password expiration and resets. The College maintains a host of contracts and support agreements with various software vendors.

Who We Are

The NYMC Information Technology department is divided into the following areas:

Helpdesk

At the Information Technology helpdesk, located in 19 Skyline Drive 2NF31, the staff deals with everything from setting up wireless connections for laptops to installation and maintenance of NYMC owned computers. All of our technicians are well versed in both PC and MAC computers. We also offer support to smartphones (Androids, Windows Phones, as well as iPhones and mobile devices). We offer approved packages from Dell(R) and HP(R) to faculty members wishing to purchase new computer systems. Our goal is to provide excellent and conscientious support to both students and faculty of the NYMC community.
Network

The Network technicians provide proactive and extensible solutions to ensure a stable network infrastructure for our NYMC community. They provide hands on server and network configuration support. They review and further document networking components and connections. Our Network Technicians are responsible for ensuring that active networks and servers are secure and fully accessible to properly authenticated users. The technicians provide network administrative operations and perform maintenance requests as well as help to implement system policy. They also work with staff in managing the required systems, operation techniques, and processes, along with supporting off site schools and municipalities throughout campus.

Systems & Programming

Our programmers at NYMC are tasked with the maintenance and creation of campus specific programs used by the college. They provide programming and system support to academic and administrative departments for enterprise applications, system integrations and reporting. Our programmers are tasked with the maintenance and creation of custom programs used by the college.

Network Security

Why Secure Computing Is Your Responsibility

While your department may have staff who provide computer setup and assistance, ultimately you are responsible for taking care of your computer and guarding the information it holds. Following security guidelines and good business practices is part of doing your job. The vast majority of computer breaches that we have investigated over the past few years have been the result of poor personal choices, weak computer practices, and less-than-satisfactory data-handling procedures. It is the responsibility of everyone who uses a computer at work to protect NYMC data. The data on your computer is college property that has been placed in your care. Much of the data we work with is sensitive, such as Social Security numbers, payroll information, grades, and more. However, all college data needs to be protected.

Consequences of Not Practicing Secure Computing

Keeping your computer secure takes vastly less time than recovering from a security problem. If your computer is compromised, you will likely lose access to it for at least a few hours, possibly days. You may also lose any work you did since your computer was last backed up. If the security problem put sensitive data at risk, or if your computer is lost or stolen, the effects can be far-reaching:

- You may be held accountable for any negligent action, or inaction, that led to the incident.
- The college may suffer financial loss as well as loss of reputation.
- The individuals whose data is compromised could potentially also suffer financial loss, identity theft, and unwanted public exposure of private information.
Recovering from a computer compromise or loss of sensitive data, large or small, can take people many hours and, as a result, is an expensive activity.

**Consequences of Mishandling Sensitive Data**

Mishandling sensitive data can lead to NYMC suffering financial loss or loss of reputation. The possible loss of certain types of data requires NYMC to report the event to government agencies and inform possible affected individuals.

If there is even a possibility of data loss, responding can easily consume hundreds of hours and is, as a result, an expensive activity. It can also involve many people from both within your department and elsewhere around campus and, consequently, can significantly disrupt college business. Many universities, even NYMC, have experienced the repercussions of losing sensitive data, including:

- Regulatory fines
- Loss of funding from government agencies
- Lawsuits
- Loss of donations and gifts
- Loss of reputation

**What Happens When NYMC Data May have Been Exposed to an Intruder or Malicious Software**

If an intruder has gained access to a computer used at NYMC that contains sensitive data, the IT Security Office will lead an investigation of the incident.

1. The computer’s hard drive will be copied for analysis.

2. Information on the computer’s hard drive and other data, such as network traffic history, are analyzed to determine whether sensitive data may have been exposed.

3. The College’s response to the incident is determined by a team whose members include:
   - Vice President for Information Technologies (chairs the group)
   - IT Policy Office
   - IT Security Office
   - Audit Office
   - College Counsel
   - NYMC Security
   - College Communications
   - Risk Management

The team will also bring in the unit head, IT staff, and other staff from the department where the incident occurred, as well as the college data steward (for example, the Vice President for Student and Academic Services for incidents involving student data, or the Vice President for Human Resources for incidents involving employee data).
4. Officers meets to review the incident and determine how the college should respond to it. If there is a reasonable likelihood that sensitive data could have been accessed in an unauthorized fashion, Officers determines which potentially affected parties need to be notified. The Officers also considers what needs to be done to avoid similar incidents in the future.

Forms

**Network Access (IS-2)**
Please download this form if you are a New Student or Faculty.

**Wireless Device Request**
Please download this form if you are replacing or obtaining a new NYMC supplied phone.

**Network Installation**
Please complete this form and return the original to Information Services, Room 2NF31, 19 Skyline Drive. [Contact the Helpdesk](#) for additional assistance. Account will be billed for network card (if installed), port charge and actual cabling cost.

**Network Name Change (IS-3)**
DO NOT use this form unless you already have an account on the NYMC Network. Use Form IS2 to request a new network account. This form allows you to request a change in how your name is displayed in the New York Medical College Email system, global address list (how it appears when someone searches for your name in the address book). It is the college's policy that all display names will be unique, therefore, requests for display names that already exist cannot be honored. This form does not guarantee that your request will be accepted. All requests are subject to the approval of Information Services.

**Student Equipment Waiver**
All NYMC students wishing to have their PC repaired, must sign this form before an Information Service technician can troubleshoot the problem. Please present the completed form to your assigned technician.

**Non-PeopleSoft Request**
Please complete this form for Non-PeopleSoft related System Modification/Enhancement requests. If you have questions regarding this form please contact Cathy Jankus at 914-594-2377.

**ListServ Request Form**
Please complete this form to create or modify a ListServ distribution list and return the original to Information Services, Room 2NF31, 19 Skyline Drive.

Links

- [Emergency Alert (Rave Mobile Safety) System](#)
- [Telephone Viewer](#)
Guides & How To Information

- Get mail on your phone
- Get mail on your pc
- Send mail to Public Folders
- Connect to NYMC_SECURE
- Steps for Student Printing
- Tableau Access from Off Campus

- **Student Google Suite Documentation**
  - Accessing Gmail Directly Via Web Browser
  - Adding Gmail to Android Device
  - Adding Gmail to IOS Device
  - Configure Send-As and Reply-To Addresses
  - Mac - Adding Gmail through Mail Client
  - Mac - Adding Gmail through System Preferences
  - Gmail FAQ

Contact Us

The fastest way to submit a support ticket is by emailing helpdesk@nymc.edu. Phone: (914) 594-2000
helpdesk@nymc.edu
Fax: (914) 594-2001

In the event of an emergency or significant problem with critical IT resources during non-business hours (weekdays after 5 p.m., weekends, holidays, or any other time the college is closed), support is available by calling the helpdesk at (914) 594-2000 and following the directions.

Examples of problems that constitute an emergency: outages of the campus network, campus-wide email, the college's web site, the central telephone system, or staff and faculty file shares. Emergency support coverage during non-business hours is limited to situations that are critical needs that cannot wait until the next business day.

________________________________________________________________________________________

**Staff**

- James Curran, Director of Information Technology & Services
- Cathy Jankus, Information Technology Administrator
- Joseph Cronin, IT Security Manager
- John De Agustini, IT Manager
- Wilson Lema, Student Services Software Engineer
- Yulin Conney, Sr. Software Engineer
- Alexandra Urrego, Sr. Software Engineer  
- Andres Ramirez, Software Engineer  
- Jonathan Jackson, IT Systems Engineer  
- Manny Arevalo, Technical Support Analyst  
- Robert Fraioli, Technical Support Analyst  
- Oliver Rivas, Technical Support Analyst  
- Ron Li, Consultant, Network Technician  
- Michael Cotter, Educational Media Head, (914) 594-2553, Michael_Cotter@nymc.edu  
- Juan Castro, Audio/Visual Technician, (914) 594-4666, Juan_Castro@nymc.edu  
- Michael Frankfurter, Audio/Visual Technician, (914) 594-2557, Mfrankfu@nymc.edu

FAQ

Please select a question to reveal the answer:

General

1. Buying a new PC? Here are some pointers  
2. Where is Information Technology located?  
3. How do I request services?  
4. Are my email and network passwords the same?  
5. Why doesn't my email/network password work?  
6. Why am I unable to send or receive email?  
7. I forgot my email/network password or I need to change my email/network password. What do I do?  
8. How do I save files to my X Drive on the network?  
9. How do I access my email?  
10. Does NYMC provide antivirus software?  
11. Is there wireless access in all buildings?
NYMC Administrative Departments

- Academic Support
- Alumni & Development
- Budget Office
- Bursar
- Campus Store
- Comparative Medicine
- Controller's Office
- Diversity & Inclusion
- Environmental Health and Safety
- Facilities Management
- Family Health Center at NYMC
- Finance
- Food Services
- General Counsel
- Health Services
- Housing (Student)
- Human Resources
- IT Help Desk Email
- Information Technology (IT)
- Institutional Compliance
- International Students & Scholars
- Medical Education (UME)
- Mental Health and Wellness
- Office of Research Administration
- Public Relations
- Purchasing
- Registrar
- Office of Public Safety
- Student Financial Planning
- Student Services
- Transportation